

CUSTOMER REGISTRATION CUM REMITTANCE REQUEST FORM

Sender details			
Surname			
First name			
Address 1			
Address 2			
County			
City			
Country& post code			
Telephone no.			
Purpose			
Date of Birth			
ID proof details*			
Beneficiary/Recipient Details			
Surname			
First name			
Address 1			
Address 2			
City			
Country& post code			
Telephone no.			
Email id			
Pay out type			
Bank name &Branch if by Bank transfer			
A/C No			
RTGS/NEFT code			
Amount			
Other bank code applicable			
Signature of the remitter		Date	
Declaration:	By signing this form I acknowledge that I have read, understood and accept the terms and conditions on the reverse of this form		
Please tick this box if you do not want us to use your details for marketing purposes			
*Remittances for values £600 and above customer registration is compulsory with ID proof			

Authorized and regulated by **FCA****FastEncash Money transfer services ltd**

Terms and Conditions

These terms and conditions set out the basis on which we will facilitate a money transfer on your behalf to designated receiver

1. You must complete the remittance request form duly completed to us with appropriate identification, pay the amount being remitted to us or to an accredited "FASTENCASH" branch or to an accredited agent during normal business hours.

1.1 The principal amount/s to be remitted will be converted at our exchange rate for the currency vis a vis the currency of payment/redemption effective at the time of transaction.

1.2 Right to accept transaction: We are not obliged to accept your application for a remittance and have the right to decline your request for any reason. If accepted we will only make the remittance payable to a designated recipient/beneficiary and payable in the manner stipulated in the remittance form.

1.3 If the designated recipient /beneficiary is not a natural person remittances for cash payments will not be made. Such payments will only be made by credit to bank account only.

1.4 Information on remittance details: You receive the full information on the remittance once the remittance transaction is accepted and put through by us. You are responsible for informing the required details to the beneficiary/recipient if you yourself are not the beneficiary/recipient.

1.5 All interest, if any, and foreign exchange gains will be for our account

1.6 Remittances are not guaranteed: The facility of remittances offered by us is an unsecured obligation and is not guaranteed by any person/s

2. If the remittance is for redemption/payment by way of cash at destination, the designated beneficiary/recipient must present himself/herself in person, furnish the reference details of remittance, complete the form applicable, and provide appropriate identification to an accredited agent of "FASTENCASH" during normal business hours at place of destination

2.1 It is your responsibility and also the responsibility of the designated recipient/ beneficiary to protect the confidentiality of the Remittance details. We will be within our right and entitlement to redeem/pay the remittance in favor of any person who satisfies the steps set out above, regardless of whether or not that person is the named designated beneficiary/recipient

2.2 Redemption of remittance: When all the requirements set out in 2. above are satisfied and complied with, the person presenting before the accredited agent of Fast Ancash with the details may redeem the remittance. No further redemption of remittance will be valid and will not be entertained.

2.3 Currency of redemption/payment: Unless otherwise agreed and specified in the remittance details all remittances will be paid/redeemed in the currency of the country of destination.

2.4 Payment to/redemption by wrong person: If any remittance is paid/redeemed in favor of a person who is not the actual designated beneficiary/recipient of the subject remittance, but who we/our agent believed, on our reasonable grounds, was the designated recipient/beneficiary, we will not be liable to you or to the Designated receiver/Beneficiary and we will not have any obligation to pay/redeem the remittance any further.

2.5 Unclaimed/Unpaid remittances: If a remittance has not been paid/redeemed within six months from the date the remittances was made we will make reasonable efforts to contact you (using the contact details you have given in the remittance application form) to arrange payment of the principal amount less our administrative costs and foreign exchange loss/difference on account of reconversion of the amount back to the currency paid by you at the time of remittance.

2.6 Events beyond our control: We are not required to carry out any of our obligations referred herein, if it is not reasonably practical for us to do so because of any event/beyond our control.

3.1 Remittances for deposit to bank account: If you have instructed us to deposit the amount of remittance into a bank account of the beneficiary/recipient giving the bank account details, we may accept the same subject to the following terms:

(a) You are responsible for providing the correct account and bank details and we rely on the account number provided while making the remittance. In case of any charges levied by the service providers at the destination country due incomplete details or incorrect details etc we reserve our right to deduct such charges from the principal amount.

(b) Any charges if any payable to the service provider for such deposits are to be borne by the beneficiary/Recipient

(c) Service delivery times will not be met if the service provider cannot process the payment whether due to incorrect account details or for any other reason.

(d) We accept no further responsibility after the amount has been credited /deposited into the designated account number specified by you in the remittance application. We will not be liable to you or to the designated beneficiary/recipient or any other party, and we do not have any further obligation to recover the money from the account it is paid /deposited in accordance with your instructions

4. Enquiries: If you require any additional information about any specific destination countries or if you have any problem in getting the remittance redeemed/paid to you/designated recipient/beneficiary you should contact the accredited agent of FASTENCASH in the country concerned.

5. Limitation of our liability: Our liability to you and the designated recipient/beneficiary in respect of a remittance is restricted to payment/redemption of the principal amount (minus any exchange loss if applicable). We are not liable for any loss, damage, cost, claim, delay etc whether direct (including loss in profit) or indirect consequential or special and whether due to our negligence, breach of contract, breach of any other obligation which we owe to you or for any other reason to the maximum extent permitted by law.

6 Indemnity: You will indemnify us against any loss, damage, cost, claim or liability incurred by us due to any breach by you of these terms and conditions or in respect of a designated recipient/beneficiary in connection with the remittance.

7 Termination: Clause no 5&6 will survive termination of the agreement between you and us relating to the remittance.

8. Entire agreement: These terms and conditions together with the remittance form completed and remittance confirmation if any issued to you constitute the entire agreement between you and us relating to the remittance

9 Governing Law: These terms and conditions will be governed by, and construed in accordance with the laws of England

10. Privity of Contract: You acknowledge that where you are not the designated recipient/Beneficiary, these terms and conditions are not intended to create an obligation or any other rights enforceable by the designated recipient/beneficiary against Fastencash money transfer services ltd.

11. Personal information: You confirm that the personal information provided by you to us in the remittance application form is correct and that we have relied on the said information to provide the remittance service to you and any other related purposes related to the provision of remittance services

12 Lawful purposes: You confirm that the remittance proceeds are being used for useful purposes only.

13 Definitions: Unless otherwise stated the following definitions will apply

(a) Accredited Fastencash agent: Means any outlet duly authorized by Fastencash money transfer services ltd to provide remittance services to the public as an agent.

(b) Designated recipient/Beneficiary: means the designated recipient/Beneficiary of the remittance nominated by you to receive the money either in cash from the agent or through the credit of a bank account

(c) Designated bank account: means a bank account maintained by the designated recipient/Beneficiary in any bank in the country of destination.

(d) Events beyond our control: means any event beyond our reasonable control including, but not limited to, earthquake, cyclone, storm, flood, fire, disease, frost, snow, other act of god, war, act by public enemy, civil commotion, loss of telecommunication or other utility services, banking failure, strike, lock out or other industrial action and any other general disruption

(e) "We" or "us": means Fastencash ltd, and includes any employee, agent, contractor or any other person engaged by Fast encash money transfer services ltd in connection with the remittances facility, the word "ours" has a corresponding meaning

(f) "You" or "yourself"; means any person on whose behalf/request we have issued a money transfer instruction under these terms and conditions and where the context requires means any of those persons jointly and severally, and "Yours" has a corresponding meaning

7. Complaints;

If you wish to make a complaint about any aspect of our service please send it in writing to the address below or by email: operations@fastencash.com

Our data privacy notice to you.

UK/EU law require us to inform you how to collect, process, share and protect your personal information. Details are available in our privacy statement to customers copies are available with the office and also in our website (www.fastencash.com) If you want a copy please ask us for a free copy

I acknowledge that I am informed about the fraud warning prior to completion of the transaction by fastencash.

I acknowledge that the transaction is subject to the terms and conditions detailed overleaf

FastEncash Money transfer services ltd

Company Reg. No. 6869858

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